

CheapServers.us Refund Policy

The Main objective is safety and execution of obligations to clients. On the other hand we try to protect ourselves from incidents connected with piracy and concerning software. Cases in which return is possible.

All services including dedicated servers, control panels, operating systems etc., are set up on a monthly pre-pay basis. Customers may cancel their accounts at any time, however they will not be entitled to a refund for the unused period of the prepaid month, since these services and component do NOT include Money Back Guarantee. Any incentives offered to the Customers upon sign-up will stand cancelled.

Chargebacks and Payment Disputes:

- Under this Terms of Service agreement you must first contact CheapServers.us to attempt to resolve any billing disputes before contacting your bank or credit card company to dispute the charges. You further agree that any billing disputes must be submitted in writing to our billing department within one month of the invoice payment in question.
- By using our services You agree to the above Statement and to contact us before contacting your financial institution to seek a resolution.
- In the event you dispute charges contrary to this agreement, we reserve the right to refer your account or sell your debt (plus any applicable fees) to a third party collection agency. We also reserve the right to take further legal action against you.